

POL - Management System Policy

Company Name	LVG Solutions
Effective Date	01/09/2025

Version History

Version	Date	Description	Author	Approved by
1	05/09/2025		N / A	

Purpose

LVG Solutions promotes production and service delivery policies that consider the needs of economic development and value creation, inherent to its business activities, along with the requirements for environmental protection, social responsibility, and information and data security. The company is also committed to complying with current legislation and fostering a culture that respects legal principles.

The commitment of LVG Solutions is reflected in the development and implementation of an Integrated Management System, through the active involvement of the entire corporate structure, so that everyone participates—according to their responsibilities—in achieving the management system’s objectives and in promoting:

- Customer satisfaction;
- Service efficiency;
- Quality of supplies and contracts;
- Continuous improvement;
- Respect for and enhancement of people;
- Innovation and change;
- Transparent communication and employee participation.

The strategies that underpin the company’s business development are based on its values and mission, which also influence the behavioral guidelines for employees and collaborators, in order to achieve the best possible results through shared understanding of problems and opportunities.

To implement its Policy, LVG Solutions undertakes to:

- Apply risk analysis logic to all operational and decision-making processes.
Promote and spread a culture of continuous improvement focused on product/service compliance, quality, and customer satisfaction.
- Engage, motivate, raise awareness, and enhance people through professional training, operational instruction, and qualification on specific critical processes.
- Ensure active compliance with all applicable legal requirements within the scope of the company’s management system, with the aim of continuously improving working conditions for personnel, suppliers, and stakeholders.
- Ensure the sustainable use of resources, the protection of biodiversity and ecosystems, adaptation to climate change, and mitigation of related impacts by providing skilled, efficient human resources supported by adequate infrastructure.

LVG Solutions annually defines, during the Management Review, its improvement objectives, which are used to assess the effectiveness and usefulness of its Management System, and provides the necessary means and resources to achieve them.

To comply with this Policy and achieve the defined objectives, LVG Solutions considers it essential to promote teamwork and encourage the constructive involvement of all people within the organization.